

# PRIVACY POLICY

Comrades Duka is committed to protecting its users' privacy and addressing potential privacy concerns. To best serve your needs, we collect the following types of information when you visit our website:

## Personal Information

We collect the following personal information from users:

1. Name
2. Email address
3. Phone number
4. Payment information

## How the information collected is used

We only use your personal information to help you utilise everything Comrades Duka has to offer. This includes:

- Creating and maintaining an account with us
- Completing your transactions
- Fulfilling customer service requests
- Communicating our sales and promotions
- Contacting you regarding updates to our company policies
- Making all of Comrades Duka 's services available to you in a convenient manner
- Providing advertisements that are relevant to you as you visit [www.comradesduka.com](http://www.comradesduka.com)
- Evaluating analytics to see how our customers engage with [www.comradesduka.com](http://www.comradesduka.com)

## Length of time personal information is stored

We may store your personal information for an extended period of time, depending on how we need to use the information. For example, we'll keep your email address, phone number and name on file as long as you have an account with us.

## Who the information is shared with

We may share your information with third parties, but only those affiliates that Comrades Duka has fully vetted and created partnerships with.

## **Information Security**

We do our best to keep your private information secure and safe. Most of your personal information is encrypted and is therefore protected from being accessed by outside users. However, data leaks and malicious attacks do happen. Please understand that while we do our best to protect your data, providing your personal information is at your own risk..

## **Additional Questions**

If you have questions regarding this privacy policy, feel free to contact us at [support@comradesduka.com](mailto:support@comradesduka.com). A Comrades Duka representative will respond to your privacy policy questions as soon as possible.

## **Policy Update**

This privacy policy was last updated on 28/04/2024. If we adjust the privacy policy, we will post the most recent update date on [www.comradesduka.com](http://www.comradesduka.com). Once posted, the new privacy policy shall be effective immediately.

